



# MAHARISHI UNIVERSITY



## Maharishi University of Information Technology

### Lucknow Campus

#### STEP WISE PROCEDURE FOR REDRESSAL OF GRIEVANCES BY OMBUDSPERSONS AND STUDENT GRIEVANCE REDRESSAL COMMITTEE

In accordance with University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 (UGC NOTIFICATION, New Delhi, the 11<sup>th</sup> April, 2023) ([https://www.ugc.gov.in/pdfnews/4675881\\_Regulation.pdf](https://www.ugc.gov.in/pdfnews/4675881_Regulation.pdf))

- (i) Any aggrieved student of Lucknow campus may submit an application seeking redressal of grievance on the University website of Lucknow campus ([www.maharishiuniversity.ac.in](http://www.maharishiuniversity.ac.in)).
- (ii) The application would automatically be received in the mail of Students' Grievance Redressal Committee (SGRC) ([sgrc.lucknow@muit.in](mailto:sgrc.lucknow@muit.in)).
- (iii) Then the Students' Grievance Redressal Committee would take necessary action to redress the complaint.
- (iv) If the student is not satisfied by the action of SGRC, it may seek redressal through a complaint to the Ombudsperson.
- (v) The University shall extend co-operation to the Ombudsperson or the Student Grievance Redressal Committee, in early redressal of grievances.
- (vi) The Ombudsperson will then take necessary action to redress the complaint.

**Prof. (Dr.) B. P. Singh**  
Vice Chancellor